

Lauriston Hotel

Hotel | Restaurant | Bar

TERMS AND CONDITIONS

Bookings / Payments

1. All bookings are subject to availability and The Lauriston Hotel reserves the right to refuse any bookings at its sole discretion.
2. All bookings require a credit card/debit card to guarantee the reservation.
3. Guests booking a holiday of 5 nights or more will be required to pay a £50 per person non-refundable/non-transferable deposit at time of booking.
4. Certain offers and advance purchase rates require full payment at time of booking which is non-refundable and non-transferable
5. All reservations require guests to fully pay for the accommodation package on arrival at the hotel with the exception of (4) above.
6. If paying my cheque, please make payable to IEI Limited. Cheques must arrive at the hotel, 6 weeks before your arrival.

Charges

1. All rates quoted are per room for the duration of your stay.
2. All rates include UK VAT at the current rate and any local taxes.
3. On check in, the front desk will verify your check out date. Rates quoted are based on the check in date and length of stay you specified. Should you choose to depart early and are on a flexible rate, the daily rate for the nights you have stayed may be charged at full rate. If you are on a package or advanced purchase rate, the full amount for the holiday will be charged and there will be no refund for the portion you have not taken up.
4. We reserve the right to cancel or modify reservations where it appears that a customer has engaged in inappropriate activity to gain a preferential rate.
5. Additional services purchased during your stay may be charged to your room and paid on departure, only if you have pre-authorized a credit card with reception on check in. If a card is not pre-authorized, any additional services are required to be paid by cash at point of purchase.

Cancellation / Non Arrival

1. All bookings for 1-5 nights have cancellation time of up to 12pm on the day of arrival after this time the first night will be charged.
2. Non Arrivals or Cancellations on day of arrival or after, will be subject to full charge.
3. Festive Bookings or Pre paid can be cancelled without charge up to 28 days prior to arrival. Full and final payment is then required 6 weeks prior to arrival and is non-refundable/non-transferable.
5. All deposits paid are non-refundable/non transferable

Change of Booking Details

1. Reservations may be altered in line with the booking terms & conditions agreed on the original reservation.
2. Deposits are non-transferable and non-refundable
3. Any changes to arrival and departures dates may result in rate changes that could be higher than the original rates quoted.

Arrivals and Departures

1. Check in time is from 4pm on the day of arrival
2. Check out time is by 11am on the day of departure
3. Later check out may be arranged, subject to availability, with the hotel direct and there may be a charge for this.

Booking Protection

We recommend that you take out holiday/travel insurance so as to protect yourself against any non-refundable charges. The Lauriston Hotel understand that many people will have their own insurance, however if you require cover we can introduce you to two insurance providers. www.cancellationplan.co.uk and unique@ajg.com